

PERFORMANCE MANAGEMENT COUNCIL



MEETING SUMMARY

Performance Management Council

Meeting 32

Thursday, May 21, 2014, 9 – 10:30 a.m.

University of Southern California State Capital Center

1800 I Street, Sacramento, CA

Welcome & Introductions

Business: PMC members are encouraged to provide feedback through a survey that is available on the PMC's page of the CA Best Practices Wiki. You may wish to bookmark the link, so it can be easily accessed after each meeting.

PMC Feedback Survey: <https://www.surveymonkey.com/s/PMCpresentation>

Presentation - GO-Biz Lean Six Sigma Pilot Program

Andrew Sturfels, Governor's Office of Business & Economic Development (GO-Biz)

Guy Burghgraef, California Department of Human Resources (CalHR)

Mr. Sturfels provided an in-depth presentation on a current pilot provided through CalHR and GO-Biz that has the full support of the Governor's Office. The presentation provided a comprehensive overview of the participating departments, the purpose and intent, and future steps.

- The Government Operations Agency and CalHR partnered and provide funding to make the training affordable for agency participation.
- The training class was capped at 15 projects, had 16 sign up, and 14 start/complete training.
- Certification is project based, so the project must be completed to obtain certification.
- All projects are slated to be complete in July 2014. Final presentations are the last "tollgate" and will be completed July 21st. A graduation ceremony is planned for July 22nd in the Governor's Council Room.
- Go Biz and CalHR will begin marketing to develop the next cohort for Fall 2014.
- A pilot trainee and PMC member, Kristine De Young, shared that the training is rigorous and the methodology and training has the potential to institutionalize measurement practices to a greater degree.
- Support from the Governor's Office and the Government Operations Agency was noted as being a critical factor to the participating departments' focus on engaging the measurement and evaluation methodologies of Lean Six Sigma.
- Link to presentation:
<http://bestpractices.library.ca.gov/GetFile.aspx?File=Performance%20Management%20Council%20Meeting%20Summaries%5cPMC%205-21-14%20Presentation%20-%20Sturfels%20-%20GoBiz%20on%20Lean%206%20Sigma.pdf>

Update - Government Operations Agency (GovOps)

Stuart Drown, Deputy Secretary for Innovation and Accountability

Mr. Drown provided an overview of the progress GovOps is making in its new role:

- GovOps was created in the Governor's Reorganization Plan ([GRP 2](#))
- Focused on promoting streamlined government that achieves efficiencies; solidifying the role of the Agency and Leadership; and goal setting.
- Modernizing government is one of their key goals.
- Departments under GovOps purview are participating in the Lean Six Sigma Pilot.

- GovOps is strongly supporting the effort for the Lean Six Sigma effort, as well as performance management and open data.

Presentation - Open Data: How can it be used to better California?

**Scott Gregory, Deputy Director of Geospatial Information Systems,
Department of Technology Services**

Mr. Gregory provided a presentation to update the PMC on the statewide initiative to categorize and standardize data for multiple uses by the public.

- GovOps Secretary Batjer sent a request to all departments to request an inventory of key publishable data sets to be collected and maintained under the purview of state agencies, boards, and departments. This will assist the State's efforts to:
 - Reduce costs by sharing information;
 - Identify gaps in data for more strategic investment;
 - Improve engagement and coordination with local and federal government, businesses, and non-governmental organizations;
 - Improve decision-making;
 - Enhance the use and availability of information for both government and citizens; and
 - Improve government transparency.
- They are interested to know what type of PRA requests departments are receiving. It will be helpful to know what data people are interested in most.
- Request for data is focused on information that meets critical requirements, including:
 - Open Data - free to use, reuse, and redistribute. The goal is to provide data in a way that taxpayers can use it.
 - Availability and Access - data that can be downloaded over the internet, and is machine readable.
 - Reuse and Redistribution – data that can be provided to the public under terms that permit the reuse of data, including intermixing. (No personally identifiable information, technology infrastructure information, protected data, or secure data sets are to be included.)
 - Universal Participation - everyone must be able to use it.
- They have established working groups to categorize/standardize metadata; to look at the documentation of data so that our data is interoperable with other governments' data; and to consider the optimal infrastructure/platforms. Expedient management of the data will be contingent on the platform, so it is being carefully considered to ensure it can propel this open data effort forward.
- Building focused applications for focused needs has provided a framework for data that has been around a long time. Examples:
 - A tool was built for business to quickly understand what tax credits may be available to them. Businesses can attach this information to an application that is submitted to GO-Biz. The old process required a month. This new process takes minutes.
 - Worked with BOE to build a map of delinquent taxpayers in the State. The map is updated automatically every 15 minutes.
 - Precipitation data is being mapped for the Cal Data Dashboard and brings a new visual context for the data and drill down capabilities. This data can help to change behaviors, but still in development and not yet publicly available. The application was built in a week with Java Script, Dot NET, and SQL server.
- They are looking to use open data to drive economic innovation. It was noted by a PMC member that this goal has great potential for creating an economic engine out of data for which the public has already paid.
- This will be an ongoing effort. Data will be requested from additional departments in the future.
- Mr. Gregory recently conducted an informative webinar on Open Data.
 - Link to webinar: <http://www.govtech.com/events/Data-Analytics.html>
 - Webinar video and interviews: <http://techwire.net/can-big-data-improve-lives/>
- Link to presentation: <http://bestpractices.library.ca.gov/GetFile.aspx?File=Performance%20Management%20Council%20Me>

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Next Meeting (ad hoc): June 27, 2014, 9:00 -10:30/11:00 @ USC-Capitol Center 1800 I Street

Thank you for participating.